

# Delivery Information

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## Delivery Within India

### Standard Services

Delivery will be done within 7 – 10 business days with in Chennai for items valued up-to Rs.10000/- & Rs.10001 & above valued materials minimum of 4-6 week time from the date of Payments. Other Regions / locations delivery will be intimated upon receipt of payments upon stocks availability.

### Large and Bulky Items

Large or bulky items will usually ship with Bluedart, but delivery method may vary depending on your location and order.

### Arranged Delivery Items

These products require additional care to ensure they get to you safely. We will contact you after ordering to make arrangements for delivery. These items are not available to remote postal codes.

### Dispatch Times - Same Day Service

We aim to dispatch all orders placed before 4pm Monday to Friday on the same day and other orders on the following day. Dispatch times are guaranteed to customers who choose an expedited delivery service, subject to stock and published cut-off times. Orders placed on public holidays or weekends will be dispatched from the next available working day. During peak times non-expedited orders may take a little longer to process. Remote destinations may require additional time for delivery. Occasionally security checks by card issuers or our finance company may delay dispatch.

If a standard delivery option is chosen large or valuable items will be sent via a courier service and will require a signature on arrival. Smaller items sent via Blue Dart will usually arrive the day or two after dispatch, though this may vary. Please allow up to a maximum of seven days for delivery of any small item sent via Blue Dart.

## **Direct Deliveries**

This usually applies to orders containing custom built, heavy or large items, which require a specialist delivery. Orders will be dispatched directly from our supplier. For such orders dispatch times may vary. Please contact us or check the product listing page for information on specific items.

## **Pre-orders and Back-orders**

For items not currently in stock you may pre-order or back-order from us. We'll keep you informed throughout with estimated delivery times.

## ***Mixed Orders***

If you place an order that contains a mixture of pre/back-order, direct delivery and in stock items we will usually dispatch items as they become available, if you prefer to receive all your items at once, please let us know.